

## Public administration reform-challenge of states in transition - The case of Kosovo

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### Abstract

Public Administration reform is a global tendency. Today there is no society which isn't trying to reform its administrative system in order to be more efficient, more productive, more transparent and more responsive to the needs of the citizens. The improvement of the performance and capacity of any public institution is critical to any political administration that seeks to enhance the performance of the government as a whole.

The methodology used in this paper is a mixed methodology. The main methodology we applied is the analytical method which has been very important and has occupied a central place throughout the work. After collecting the materials, it was necessary to process them analytically and to extend the problem across its breadth, also applying the descriptive and comparative method.

The aim of this paper is to reflect the challenges, shortcomings, bureaucratic procedures in the public administration in general but also to provide our suggestions and recommendations to reform, simplify the procedures and to enhance the efficiency and performance of public administration in the Republic of Kosovo.

There has always been a debate over whether the concepts applied in the private sector can also be fully transferred to the public sector. Although management experts argue that large organizations face the same bureaucratic problems as public authorities, the more critical experts feel that these two sectors operate under completely different conditions. An effective, correct, transparent administration without bureaucratic procedures remains a challenge for both sectors, in particular for the public sector.

**Keywords:** Administration, legislation, reform, transparency, strategy.

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