Establishing *Kaizen* in small- and medium-sized German enterprises: A concept to drive innovation

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Abstract

The ability to innovate is crucial, not just for national economies but also for all kinds of companies. Kaizen is the Japanese concept of management based on a philosophy of eternal change, which is to keep a continuous improvement process going. The Kaien concept has been widely applied, specifically in industries that are dominated by large and multinational players, such as the automotive sector. In most European countries, small- and medium-sized enterprises play a major role, specifically in Germany. It is all the more surprising that the Kaizen approach has thus far been de facto irrelevant in the literature dealing with small- and medium-sized companies. This article shows that the Kaizen philosophy provides an appropriate strategic basis for establishing a continuous innovation process in small- and medium-sized companies. The first part of this article explains the basic characteristics of the concept of innovation and the importance of small- and medium-sized companies and their ability to innovate. The second part outlines the Kaizen approach and its fundamental paradigms. The third part describes how a Kaizen-based, continuous innovation process can be implemented in small- and medium-sized German companies.

Keywords: Kaizen; innovation; continuous improvement; medium-sized companies.

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