

## Cyber security in Kosovo

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### Abstract

Internet cyber space represents one of the most important drivers of innovation, growth and competitiveness of national economies worldwide. This cyber freedom and human values should be protected in the same way as in the offline world. Digital infrastructure should be protected from potential incidents, misuse and malicious activities. Government institutions should have the leading role, set policies and guidelines to ensure not only the opening and the involvement of every citizen, but also the security of cyberspace.

In Kosovo, the use of information and communication technology (ICT) has expanded rapidly since 2000, while ICT is already playing an important role in all aspects of our lives. Internet penetration in Kosovo is 76.6%, which is very similar to the average of the European Union (EU), while the behavior of the citizens of Kosovo on the Internet appears to be similar to global trends. Most of Kosovo's institutions have shifted their daily chores online, including organizations that provide critical infrastructure sectors such as energy, water, health, transportation, and communication. These systems improve the quality and speed of services provided, by helping organizations that work in the most productive manner, thus contributing to the improvement of living standards. However, at the same time, they are exposed to different risks in the Internet space. These risks remain in violation inevitable in ICT, and can cause lack of service or misuse of services, resulting in damage (loss) potential of human lives, economic losses greatly, destruction of public order as well as threats to state security. Main purpose of this paper is to analyze the policies for the cyber security taken from the Government of Kosovo.

**Keywords:** Internet, security, services, Kosovo.

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