

Critical success factors in ERP implementation

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Abstract

This study conducts state of the art literature review of critical success factors for enterprise resource planning systems implementation success. Since research on critical success factors for ERP implementation success is very rare and fragmented, this study provides a more comprehensive list of ten factors that companies that have adopted and struggle with the implementation, as well as companies who are in the process of considering implementation of ERP system can easily adopt and follow. The main contribution of this paper is that these ten new critical success factors are identified through a thorough analysis of 22 selected research papers and is more comprehensive and straightforwardly employable for use.

Keywords: ERP systems, CSFs, ERP implementation, proposed list of CSFs.

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