

Performance evaluation and health developments in Vushtrri Sheik Zayed Hospital in 2012/2013 and 2019/2020

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Abstract

Measuring the quality and performance of health care is the process by which statistical data are used to evaluate the performance of health plans and health care providers, compared to standards within the country where we operate or provide services.

In healthcare performance measurement is important because it tells us how the healthcare system is performing and leads to improved healthcare. It is a necessary step in the process of improving the quality of health care, and we have tried to include in this topic how external factors have influenced the improvement of service delivery at Sheikh Zayed Hospital in Vushtrri Hospital of the Republic of Kosovo, and improvement of services where it has been realized through numerous donations from the United Arab Emirates, without excluding other donations from foreign, non-governmental governmental-organizations.

Keywords: Evaluation, performance, professional health advancements, donations, analysis.

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European Journal of Economics, Law and Social Sciences ISSN 2519-1284 (print) ISSN 2510-0429 (online)

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